

Revolution in Field Service Management

kontron

Kontron FSM Dispomanager: Efficient. Flexible. Transparent.

Maximize resource utilization and minimize downtime – with automated job scheduling and intelligent resource management, you always stay in control. Flexible dispatching, precise appointment planning, and live status updates ensure seamless coordination of your service teams.

Fast Dispatching



- › **Smart Planning:** Intelligent job dispatching and automated route optimization for more efficient deployments and operations.
- › **Everything at a Glance:** Clearly display on-call duties, working hours & job locations.
- › **Maximum Flexibility:** Easily manage jobs, issues, and priorities.

Smarter Operations



- › **Live Status:** Real-time overview of assignments and field service worker availability.
- › **Integrated Mapping:** View all locations and routes at a glance.
- › **Skill-Based Dispatching:** Automatically suggest the right field service worker for each job.
- › **SLA Management:** Stay on top of critical deadlines and service level targets at all times.

Boost Efficiency & Streamline Processes



- › **Intelligent Route Planning:** Calculate travel times based on workers' home and work addresses.
- › **Dynamic Filters & Sorting:** Quickly and accurately locate the right resources.
- › **Drag & Drop Dispatching:** Assign jobs effortlessly with just a click.
- › **Newsfeed & Alerts:** All changes within the workflow are fully transparent and traceable.



Smarter FSM starts here – experience it now!

Learn more:
iwantmore@kontron.com



**See FSM
Dispomanager in
Action!**

Kontron AG | kontron-services.at